

In order to ensure maximum security for US Bank online account inquiries, US Bank will be introducing **multi-factor authentication**, effective **Saturday, August 13th 2022**. This new, two-step process will impact any inquiries made on the US Bank website for your Procurement Card and Travel Card transactions.

Multi-factor authentication will still require that you enter your **user ID and password**, but effective 8/13/22, you will also have to enter a **one-time code**. After you enter your user ID and password, you will be asked to identify whether the code should be emailed or texted to you, based on the email address and phone number in your US Bank user profile. After you receive and enter the code, you will then be able to access the US Bank site.

Please note that there will also be an option to “remember the device” that you are using, which will generally eliminate the need to enter the one-time code in the future. But, if you use a different computer/tablet in the future, you will be required to complete the process to enter a one-time code again.

More details, including contact information, for this upcoming change is available from the bulletin on both the [Procurement Card](#) and [Travel Card](#) web pages.